

JOB DESCRIPTION

Position Title: Youth Development Specialist (Street Outreach and Drop In Center) Pay Rate: \$12.20-\$14 DOE	Job Status: 40 hours per week Tues. & Sat. 11-5p Wed.-Fri. 11-8p
Department: Community Connections	Location: "The Space"
Reports To: Street Outreach/Drop In Center Program Manager	Number of People Supervised: None

POSITION PURPOSE

To build positive relationships with young people in order to support them in meeting their needs and goals. Provide day-to-day support of young people through collaboration with Drop In Center/Street Outreach team with a foundation in trauma informed care and the Nurtured Heart Approach.

ESSENTIAL DUTIES AND RESPONSIBILITIES

The following list of duties or tasks is not intended to be complete but to represent some of the tasks required under each of the major responsibilities.

Direct Support to Youth

- Support, engage empower and assist youth in identifying their needs, strengths and meeting their goals.
- Provide services in a culturally responsive and youth-friendly manner
- Develop and support youth leadership opportunities
- Provide one-on-one individualized life skills development to youth as needed
- Coordinate, monitor and participate in activities
- Provide crisis intervention, as necessary

Drop In Center/Street Outreach Support

- Facilitate opportunities for youth to be introduced to the variety of services, supports, resources and opportunities available at the drop-in center. This includes facilitating warm hand offs to community partners and providers.
- Engage youth during outreach, including conducting brief assessments of need and distribution into services/programming
- Supports the drop in center coordinator in coming up with weekly and monthly activities as well as ways to promote these activities.
- Assist with data collection for program evaluation
- Collaborating with Drop In Center Coordinator, Street Outreach Coordinator, and Program Manager to create youth centered spaces where young people feel safe and respected.
- Work as a team with other staff to ensure consistency, clarity and safety for youth

EDUCATION & RELATED WORK EXPERIENCE

**Education Level/ Years of Related Work Experience:
(minimum & preferred educational requirements necessary to perform this job successfully)**

- Must be 25 years of age or older
- Minimum of High School or GED with 2 years experience working with youth

SKILLS AND KNOWLEDGE

	Required	Preferred
Knowledge of community resources and experienced in providing referral services clients	X	
Excellent oral communication skills reflecting solid customer service both in-person and via the telephone	X	
Ability to relate well in cross-cultural environments	X	
Ability to use time effectively	X	
Ability to focus on details	X	
Ability to adapt to shifting priorities	X	
Ability to position and promote opportunities	X	
Proficiency in technical areas such as Microsoft Office; including Word, Outlook, and Excel.	X	
Bilingual, English and Spanish		X
Ability and willingness to travel locally and regionally to meet agency needs	X	

CONDITIONS OF EMPLOYMENT

(Describe any specific conditions for employment relative to this position)

Must be able to pass comprehensive criminal, sexual offender, MVD background checks.
 Must have car, valid driver’s license, and maintain state required automobile insurance minimums.

WORK ENVIRONMENT AMERICANS WITH DISABILITIES ACT

Equipment Used:

PC and standard office equipment

Physical Requirements:

The position requires the ability to lift 40 pounds unassisted, 45 and above pounds with assistance.

Equal Employment Opportunity

New Day Youth and Family Services provides equal employment opportunities to all qualified individuals without regard to race, creed, color, religion, national origin, age, sex, marital status, sexual orientation, or non-disqualifying physical or mental handicap or disability.

Job Responsibilities

The previous statements reflect the general duties, responsibilities and competencies considered necessary to perform the essential duties & responsibilities of the job and should not be considered as a detailed description of all the work requirements of the position. New Day Youth and Family Services may change the specific job duties with or without prior notice based on the needs of the organization.

ACKNOWLEDGEMENTS

Creation Date: _____ **Revision Date:** _____

Supervisor: I have approved this job description and reviewed with my employee.

Signature: _____ Date: _____

Employee: I have reviewed this job description with my supervisor and acknowledge receipt.

Signature: _____ Date: _____

Executive Director/Department Director

Signature: _____ Date: _____